

Remote user guide



TV: Turns TV on and off.

DVR Controls:** See DVR sheet for further instructions.

Green: Activates most recent calls/ Caller ID list.

Red: Activates weather app on certain STB's.

Menu: Access your recordings, search feature, parental controls, etc.

DVR Recordings: Press to see a list of recorded programs. Press it again to see what is scheduled to be recorded.

Guide: Activates guide and channel information.

Volume: Turns audio up or down on your tv.

Mute: Turns audio silent.

TV Source: Changes TV input/ source selection on certain TV models.

STB* Power: Activates STB controls. Once on, no need to push again.

Yellow: Activates Apps (games, weather, what's hot) on certain STB's.

Blue: Activates status bar on certain STB's.

Information: Activates program information.

Arrows/Browse/Search/OK: Press to navigate through the guides, menu options or to make selections.

Exit: Clears screen, menu or application information.

Channel Up/Down: Activates next channel number, up or down.

Previous Channel: Goes back to most recent channel.

Number Keypad: Used to manually go to a channel.

Titles: Activates guide and channel information on certain STB's.

Programming Instructions:

(Caution: this process may take up to 5 minutes.)

1. Press & hold the **1** & **3** buttons at the same time for approximately 3 seconds until the TV standby button remains lit, then release both buttons.
2. Point remote at the TV. Press & hold the **TV Standby** button or the **Mute** button on the remote control.
3. When the TV turns off or brings up the **Mute** symbol on screen, then release that button. This may take up to 5 minutes to happen.
4. Press & hold the **Text** & **STOP** buttons to finish. The TV Standby button will go out. The TV control function is now programmed into the remote.

Questions, call 877.876.1228 for further instructions.

*STB is your Set Top Box.

**DVR is a Digital Video Recorder.

Helpful hints & tips

A world of entertainment in the palm of your hand

guide information

If you would like to see more or less program options at one glance while in your guide, select your **Menu** button → Guide → Change Number of Rows or Columns → choose the number you would like displayed.

zapper bar

To view program information, or your Zapper Bar, simply click the right arrow button ► on your remote.

closed captioning

If you prefer to have Closed Captioning on while watching TV, choose the **Menu** button → Settings → Display → Closed Captioning → On.

restart - our tech's favorite new feature!

If the Restart option is available, there will be a green circle with a white arrow ↶ next to the channel number in the Guide view. This means if you missed the beginning of a program, (like a Royals game) and it has the Restart symbol ↶ by it on your current guide, you can watch the game from the beginning even if you did not have it recorded!

hints & tips

Hot Buttons

- Press **Red** x1 - Activates weather app
- Press **Green** x1 - Activates most recent calls/Caller ID
- Press **Yellow** x1 - Activates apps (games/weather/what's hot)
- Press **Blue** x1 - Activates status bar

The Hot Buttons have multiple uses. When you are in an application, look to the bottom right hand part of the screen. That will tell you what the Hot Buttons function is within that application.

Parental Controls: To activate Parental Controls choose the **Menu** button → Settings → Parental. In this screen, you can choose to set ratings, time restrictions, change the pin number, etc. The default pin number is 0000.

Caller ID: The Caller ID pop up on your TV screen can be changed. Choose the **Menu** button → Settings → Phone. From here you can change the Caller ID and Voicemail pop up time.

DVR customers only

- Press **My Recordings** x1 - Shows DVR recordings/folders
- Press **My Recordings** x2 - Shows future recordings
- Press **My Recordings** x3 - Show series rules
- Press **My Recordings** x4 - Exits My Recordings screen

Slow Motion: To activate Slow Motion, hit the **Pause II** button and then the **Fast Forward** ►► button. Pressing Play will get you back to normal speed.

Skip Forward & Skip Back: To change the default settings of the Skip Forward ► or Skip Back ◀ button choose the **Menu** button → Settings → Recordings. From here you can change your skip ahead or skip back to your preference.

Remember: You can customize your TV to fit your viewing experience. Look in the **Menu** to change all settings. If you get into a screen and you're not sure how you got there, simply hit your **Exit (X)** button to get back to your main screen.